



3020 South Florida Avenue, Suite 101
Lakeland, FL 33803-4058
Phone: 863 619 7103, Fax: 863 619 7995
Website: www.highlandhomes.org

LIST OF SUBCONTRACTORS

For Polk County:

AIR CONDITIONING/HEATING	Randolph's A/C & Heating	863-682-7499
	St. Jean Brothers A/C	863-607-9311
APPLIANCES	Call Manufacturer	Check Manual
ELECTRICAL	Fore Electric & Energy, LLC	863-937-9149
FLOOR COVERING (Non-Tile)	Stinson Carpets, Inc.	863-665-4434
GARAGE DOOR	Banko Overhead Doors, Inc.	813-882-9900
	Combee Insulation	863-682-5783
IRRIGATION	Carl Hudson / Half Acre	863-666-2492
PLUMBING	Hodge Enterprises, Inc.	863-858-2991
TERMITE PREVENTION	J.P. Termite Co.	863-581-2104
WINDOWS	Manning Building Supplies	863-668-9100

EMERGENCY PROCEDURES

If a service emergency occurs on the weekend or holiday, contact the appropriate contractor and then call our main office at (863-619-7103, ext. 271) to leave a message or email us at highlandcares@highlandhomes.org. Be sure to include your name, address, phone #, date, time and a brief explanation of the emergency and we will contact you on the next business day. This List of Subcontractors and the Request for Repair/Service forms are available online at www.highlandhomes.org

PLUMBING EMERGENCIES

Examples of plumbing emergencies are: both bathrooms are inoperable, or a leak possibly causing damage to your home. There will be no charge for plumbing emergencies covered under warranty.

BEFORE you call the plumber, please do the following:

1. If there is a leak in the line, try to contain it.
2. If there is a leak in the supply line, turn off the water main shutoff valve outside.

HEATING / A/C EMERGENCIES

If your heating and cooling system requires service, please contact the contractor listed above. Homeowners requiring emergency service work outside of normal working hours will only be responsible for overtime charges. Emergencies are items such as no heat in winter months or a water leak in the air cooling system that may cause damage.

BEFORE you call the contractor, please check the following:

1. Is the thermostat at the proper setting?
2. Is the selector switch on the appropriate setting, heat or cool?
3. Check the breaker switch at the air handler located in attic or closet and at the condenser outside.
4. Check the breakers in the main panel located in the garage; turn off and on one time.



LIST OF SUBCONTRACTORS

For Pasco County:

AIR CONDITIONING/HEATING	St. Jean Brothers A/C	863-607-9311
APPLIANCES	Call Manufacturer	Check Manual
ELECTRICAL	Fore Electric & Energy, LLC	863-937-9149
FLOOR COVERING (Non-Tile)	Stinson Carpets, Inc.	863-665-4434
GARAGE DOOR	Banko Overhead Doors, Inc.	813-882-9900
IRRIGATION	Stephen E. Robinson / Southern Landscape	813-690-1742
PLUMBING	Hodge Enterprises, Inc.	863-858-2991
TERMITE PREVENTION	J.P. Termite Co.	863-581-2104
WINDOWS	Manning Building Supplies	863-668-9100

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For Hillsborough & Manatee Counties:

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APPLIANCES	Call Manufacturer	Check Manual
ELECTRICAL	Fore Electric & Energy, LLC	863-937-9149
FLOOR COVERING (Non-Tile)	Stinson Carpets, Inc.	863-665-4434
GARAGE DOOR	Banko Overhead Doors, Inc.	813-882-9900
IRRIGATION	Stephen E. Robinson / Southern Landscape	813-690-1742
PLUMBING	Hodge Enterprises, Inc.	863-858-2991
TERMITE PREVENTION	J.P. Termite Co.	863-581-2104
WINDOWS	Manning Building Supplies	863-668-9100

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	Randolph's A/C & Heating	863-682-7499
APPLIANCES	Call Manufacturer	Check Manual
ELECTRICAL	Fore Electric & Energy, LLC	863-937-9149
FLOOR COVERING (Non-Tile)	Stinson Carpets, Inc.	863-665-4434
GARAGE DOOR	Combee Insulation	863-682-5783
IRRIGATION	Dickens Superior Landscape	407-344-9997
PLUMBING	Hodge Enterprises, Inc.	863-858-2991
TERMITE PREVENTION	J.P. Termite Co.	863-581-2104
WINDOWS	Manning Building Supplies	863-668-9100

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